Topic: First Time User

Steps to Success

✔ Activate your StarID username and password
  o Trouble logging in?

✔ Check the calendar (students)
  o New students will not be able to access D2L Brightspace until approximately 30 to 45 days before the start of the new semester.
  o New students will not be able to access D2L Brightspace until approximately 1 to 2 business days after officially registering for an online course (if within 30 to 45 days of the start of the new semester).
  o Tri-College registrations may take a few days longer.

✔ Prepare your computer
  o Browser Test
  o Computer Check

✔ Log into D2L Brightspace regularly to check for announcements and class activities (students)
  o Courses not displaying on "My Home" page?

✔ Ask for help sooner rather than later (students)

For More Information

Please contact Office of Online & Extended Learning at support@mnstate.edu or 218.477.2603 if you have questions about this material.