Apple ID – Frequently Asked Questions

What is an Apple ID?

An Apple ID is a user name you use for everything you do with Apple. Creating an account for an Apple service, such as the iTunes Store or the App Store, creates an Apple ID. Apple ID allows you to access other Apple services. You don't have to create a new account for each service—just use your Apple ID.

How do I get an Apple ID?

You may already have an Apple ID, and you only need one for everything you do with Apple. If you aren’t sure, visit My Apple ID and click Find your Apple ID.

If you don't have an Apple ID, you can create one at My Apple ID. You can also create one by signing up for an Apple service (such as an iTunes Store or iCloud). You should use your primary email address as your Apple ID.

Is there a way to find my Apple ID Name if I can't remember it?

Yes. Visit My Apple ID and click ‘Find your Apple ID’. See Apple ID: How to find your Apple ID if you'd like more information.

How do I change or recover a forgotten Apple ID Password?

If you've forgotten your Apple ID Password or want to change it, go to My Apple ID and follow the instructions. See Apple ID: How to find your Apple ID if you'd like more information.
Can I use my personal Apple ID on the device?

You may use your personal ID on the device if you choose to, along with the MSUM specific apple ID. However, it is important that you are logged in to your MSUM –specific ID while you are doing any course specific tasks, such as taking a quiz, using apps provided by MSUM etc. All MSUM related apps will be associated with the MSUM specific ID for ease of management.

Can I share my Apple ID with someone else?

You shouldn’t share your Apple ID with anyone else. We highly recommend that you create an Apple ID to be used solely with your MSUM owned device. (MSUM Specific Apple ID).

Can I download my music on to my device?

Until MSUM has a Mobile Device Management solution in place, you will not be able to sync your music to the device. However, you will be able to do so in the near future.

Can I use my MSUM specific Apple ID on other apple devices? (iPod, iPad, iPhone etc)

You may use the MSUM specific ID on other apple devices. However, please note that incase MSUM decides to make any changes to the apps or the system, all devices that are associated with that ID will be affected, and you risk losing all the data in all those devices in such case. However, using MSUM specific Apple ID on other apple devices is not recommended. Using it in such a way might cause issues with apps and data that is synced.