May 2017

Dear Families,

Below you will find the results of our 2016-17 school year NAEYC family survey that was distributed to you last week. I have attached the survey questions as well as a little explanation on some of the questions that there was confusion on.

The online survey that some families also completed as been reviewed as well, those questions will give us a better look at some areas we could improve on and things to think about in the future.

Please let me know if you have any questions! Thank you for taking the time to complete our survey. We will use the results to better your child’s care.

Lacey

May 2017 NAEYC Family Survey and Results

48 surveys were distributed to families in the Center, 42 of these surveys were returned. The results are based on those 42 responses.

1. I have a good relationship with my child’s teacher and other staff. 100% of parents answered “yes” to this question.

2. The teacher takes good care of my child, helps my child learn to get along with others, and is a good teacher. 100% of parents answered “yes” to this question.

3. The teacher often shares information about things happening in the program and wants to know about things my child is doing at home. 100% of parents answered “yes” to this question.

4. I talk with a teacher about my child at least once a week (or every day if my child is a baby.) 98% of parents answered “yes”, 2% answered “no” to this question.

5. I have received information at enrollment and/or throughout the year about the program and my child’s classroom, including information about:
   a. Program mission and philosophy 98% of parents answered “yes”, 2% answered “no” to this question.
   b. Rules and expectations 100% of parents answered “yes” to this question.
   c. Procedures for drop-off and pickup and handling emergencies 100% of parents answered “yes” to this question.

6. I receive this information in a language that I understand. 100% of parents answered “yes” to this question

7. The teacher asks about things that are important to our family and uses this information to help my child grow and learn. 100% of parents answered “yes” to this question
8. For families who speak a language other than English at home: The teacher and I discuss the language used to teach my child. 83% answered “yes” to this question and 17% answered “no”.

9. I am invited to take part in classroom activities and events. 100% of parents answered “yes” to this question

10. When I disagree with how a teacher works with my child, I feel comfortable letting the teacher know and working together to find a solution that works for both of us. 100% of parents answered “yes” to this question

11. I am comfortable with what my child is learning and how my child’s progress is measured. I have the opportunity to discuss what is learned and how it is measured. 90% of families answered “yes” to this question, 10% left the question blank (there were some families who didn’t complete the second page of the survey, this question was found there).

12. I know how the program makes sure that information about my child and his or her progress is kept confidential. 81% answered “yes” to this question, 7% answered “no”, and 12% left blank or said they didn’t know (this question was also in included on the back page that some families didn’t fill out).
   At the Center all of our employees go through a confidentiality training, we talk about keep information about our families private as part of our orientation as well. The child’s files are kept in a locked drawer in Lacey’s office where only the head teacher’s and director are given access to them.

13. I receive written reports about my child at least twice a year. 90% of families answered “yes” to this question, 10% left the question blank (there were some families who didn’t complete the second page of the survey, this question was found there).

14. I am told about my child’s progress in language I understand and in ways that are respectful to me and my family. 90% of families answered “yes” to this question, 10% left the question blank (there were some families who didn’t complete the second page of the survey, this question was found there).

15. The teacher and program work with me to meet my child’s individual or special needs and help me get other resources within the community when needed. 85% answered “yes” to this question, 15% answered “DK” or left blank (this was also on the back page where families hadn’t completed).

16. The program helps me get to know other families in the program and encourages us to support each other. 86% of families answered “yes”, 2% answered “no” and 12% left blank or answered “DK” (again back page).

17. I am always welcome at the program and am invited to participate by helping to plan events, being involved in decisions about the program, and taking on leadership roles. 88% of families answered “yes” to this question, 12% answered “DK” or left blank (back page).
We have an open door policy, being that families are welcome at any time. There are times that recommend might be easier for your child depending on their age. All families are invited to join the family involvement group each year. This group works to help plan events and is involved in decisions as needed.

18. I am provided a translator when needed. This question was “non-applicable” or left blank by all families at the Center this year.

19. The program staff helps me learn about community events and resources that can help my child and family. 90% of families answered “yes” to this question, 10% left the question blank (there were some families who didn’t complete the second page of the survey, this question was found there).

20. The program gives me information to help my child make a smooth transition to kindergarten or first grade. 83% of families answered “yes” to this question, 17% said “not applicable at this time” or left blank.

21. When program evaluations are completed, I receive information about the findings. 83% of families answered “yes”, 0% said “no”, and 17% said they “didn’t know” or left blank.

That’s what you are receiving right now, this information is always distributed to our families through our list serve and with paper copies available at the sign-in area.

22. I generally feel respected by the program staff and that my contributions are valued. 90% of families answered “yes” to this question, 10% left the question blank (there were some families who didn’t complete the second page of the survey, this question was found there).

23. For families with babies only: The program supports breastfeeding by providing space, storing milk, instructing staff on handling procedures, etc. This question was not applicable to our Center.

24. For families with babies or children with special nutritional needs: Staff work with me to meet my child’s nutritional needs and document for me what my child eats each day. 33% answered “yes” to this question, 67% either left blank or answered “NA”.