

## Notes:

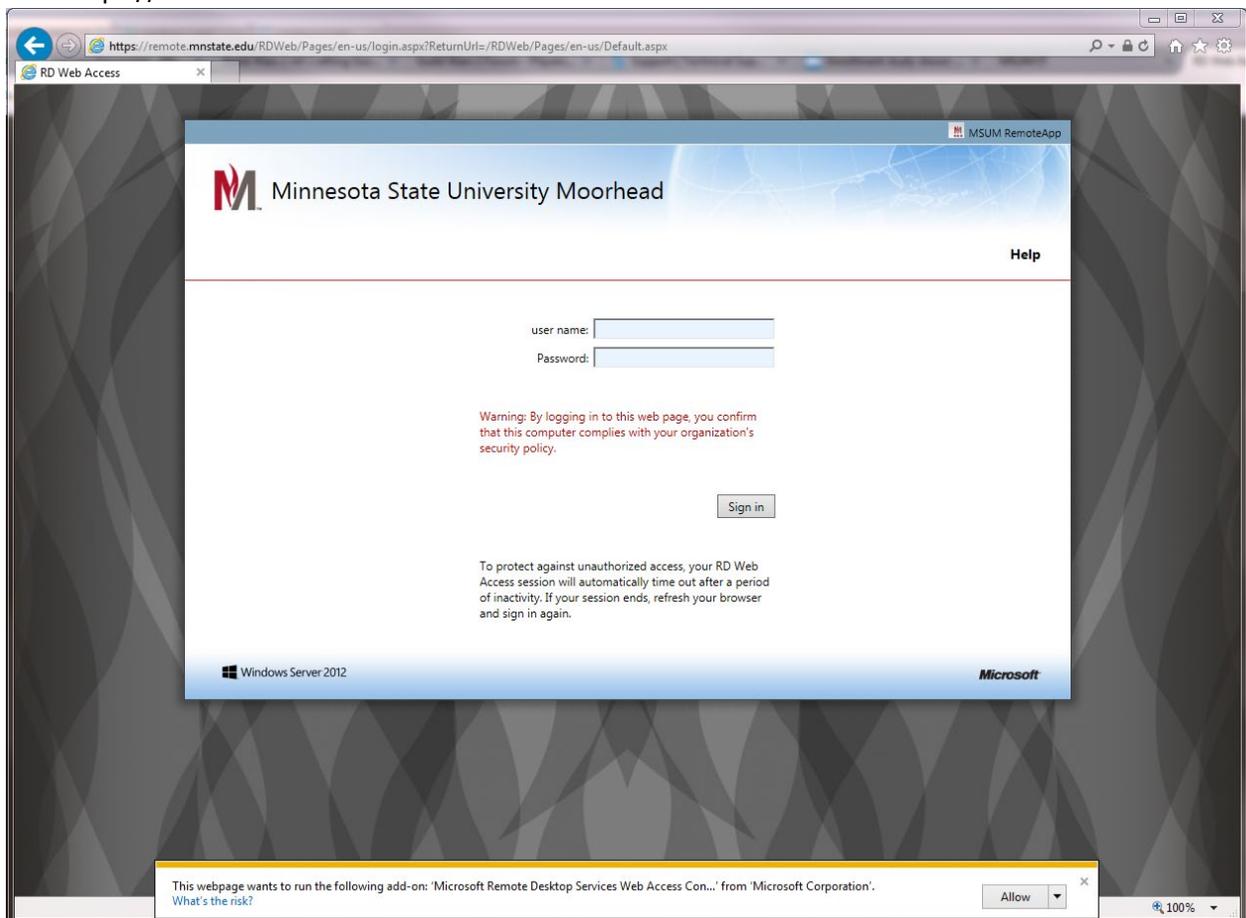
- If you are trying to access Remote Apps off campus, you will need to connect to VPN. For information on VPN please refer to the MSUM VPN Page Link: <https://www.mnstate.edu/information-technology/services/vpn/>
- Remote applications are run remotely from a server. Due to this, you will need to remain connected to the internet while using the applications.
- Any work performed within the applications will need to be saved to a network drive or emailed to your local computer.

## Accessing Remote Apps or VDI

1. Open a Web browser (Recommended to use Internet Explorer)  
\*If you use Chrome or Safari you may have to extra steps to run the apps

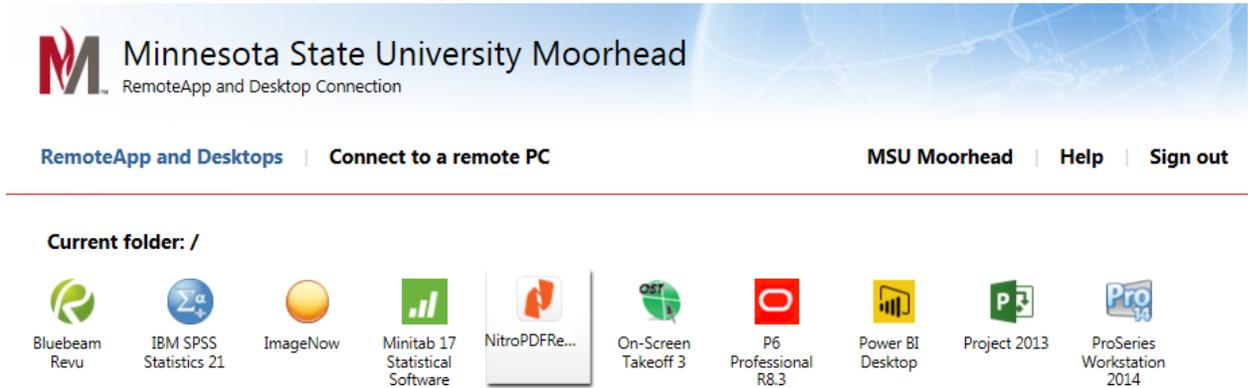
2. Browse to the [Remote Apps Site](#)

Link: <https://remote.mnstate.edu>



3. If you receive a security message at the bottom of your browser click Allow

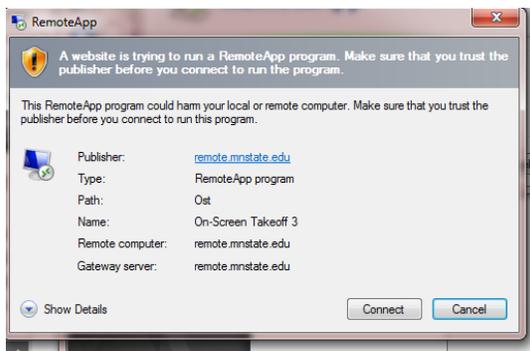
4. Enter your StarID credentials
5. After you have done that you will see any remote applications that have been made available to you:



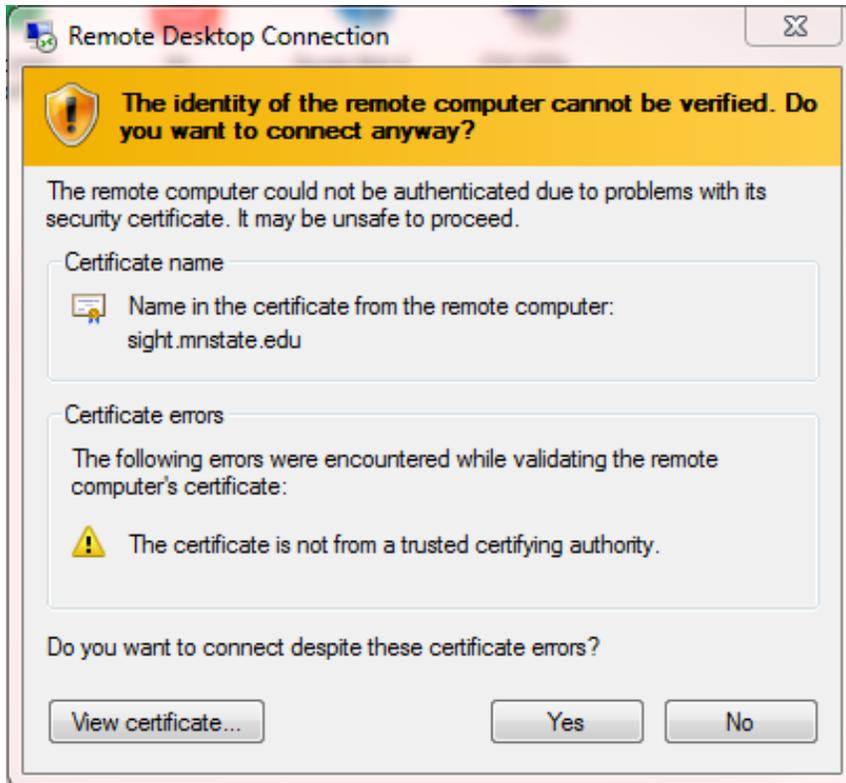
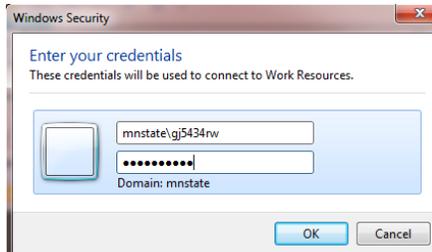
**Note:** Your software list may be different than what is shown above. If you do not see the software you need to run please email the helpdesk at [support@mnstate.edu](mailto:support@mnstate.edu)

6. Click on the program you would like to run

**Note:** If you use Chrome or Safari the application may try and download the RDP file first, it will then ask you to run the application. Please select 'RUN'

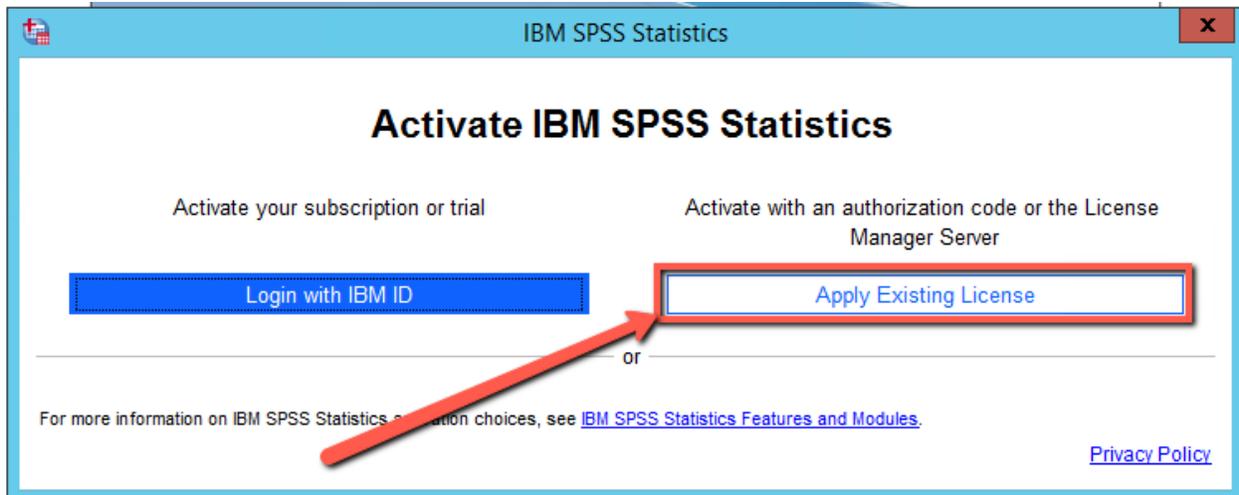


8. Click 'Connect'
9. You will also see a second login box. This one is for the remote server that you will run the application. Please enter your StarID credentials again, but this time enter 'mnstate\' before your StarID like this:



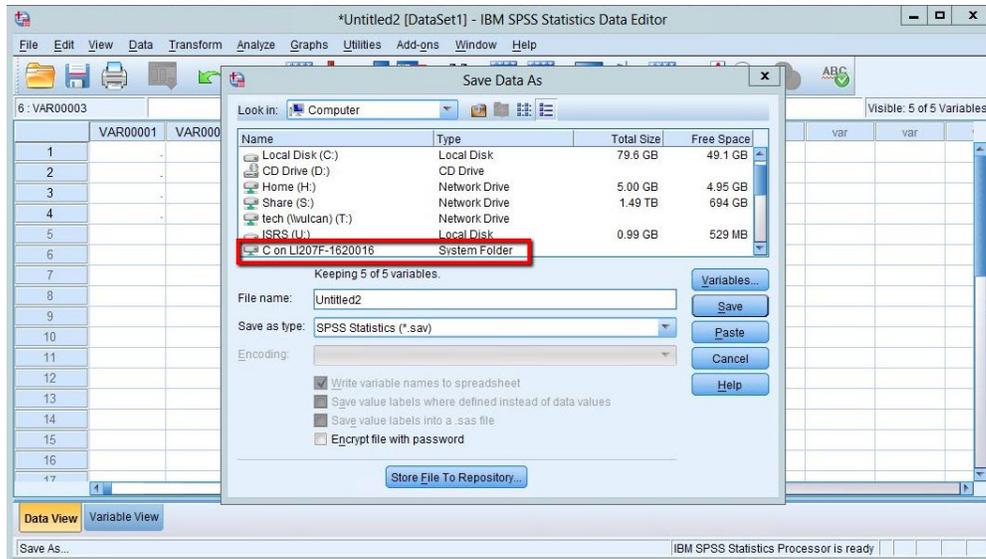
11. I might take a little while for the application to load. If it is not loading after a 10 seconds please click on the application again and it will load. It takes a little while if you have not used the application in some time.

**NOTE for SPSS users:** Upon first use of SPSS on Remote Apps, you may receive a license prompt. Should this happen, click the **Apply Existing License** button.



### Saving on Remote Applications

- Since remote apps are running directly from a server, you will need to be mindful of where you save your work.
- If you save to the C drive or Local disk, you will actually be saving to the server's C drive. Since there are multiple servers, there is a chance that you won't connect to the same server next time and won't have access to any saved files.
- To save work when using Remote Apps, you will need to change the location to a file on your local computer or file share. That way you will have access to your files regardless of which server you connect to.
- In most software to change the save location, you will need to go to the **File** menu > **Save As** and choose a location and file name. To save to your local C drive, it will be displayed as C on *your computer name*.
- Below is an example of saving work in SPSS on a computer named LI207F-1620016.



- If you are working with Remote Apps from a Lab, it would be best to save your files to a flash drive since you may not always get the same computer and lab computers are wiped and reloaded periodically.
- Professors may instruct you save data to a specific file share. Follow up with your professor to see if there is a specific location that they would like you to save your work to.

## For More Information

Please contact the IT Help Desk at [support@mnstate.edu](mailto:support@mnstate.edu) or 218.477.2603 if you have questions about this material.