

MSUM Early Education Center  
Family Survey Results  
May 2022

Thanks for taking the time to complete our family survey for the 2021-22 school year! We will use the results and information to make adjustments and changes, as we can, to the help improve the Center. Below you will find the percentage of responses for each of the multiple choice questions and some general responses that may be helpful to address some themes that appeared in the open ended response questions.

Please let Lacey know if you have any questions or want to talk further about your answers. Keep in mind that the survey was anonymous so we cannot talk to you or help with your individual responses unless you ask further questions.

Thank you!

Question 1: Please rank your overall satisfaction with the Center and our program in general.

This question was answered by 34 people. It was based on a star ranking system (1-5 stars). One person gave it a 3-star rating, one person a 4-star, and the remainder a 5-star. Giving a total average of 4.91 stars.

Question 2: Center staff knows and cares about my child and responds to his or her needs.

This question was answered by 34 people and received the following percentages for each response:

- 0% never
- 0% rarely
- 0% sometimes
- 100% always (34 responses)

Question 3: I feel comfortable and at ease leaving my child here each day. They are safe at the Center.

This question was answered by 34 people and received the following percentages for each response:

- 0% never
- 0% rarely
- 0% sometimes
- 100% always (34 responses)

Question 4: The Center meets the needs of our family.

This question was answered by 34 people and received the following percentages for each response:

- 0% never
- 0% rarely
- 5% sometimes (2 responses)
- 95% always (32 responses)

Question 5: The Center staff is friendly and approachable. The atmosphere there is warm and nurturing

This question was answered by 33 people and received the following percentages for each response:

- 0% never
- 0% rarely
- 12% sometimes (4 responses)
- 88% always (30 responses)

Question 6: The Center policies are clear, fair, and consistently enforced

This question was answered by 33 people and received the following percentages for each response:

- 0% never
- 0% rarely
- 8% sometimes (3 responses)
- 92% always (31 responses)

Question 7: The curriculum meets my child's needs and is engaging for my child.

This question was answered by 33 people and received the following percentages for each response:

- 3% never(1 response)
- 0% rarely
- 8% sometimes (3 responses)

- 88% always (30 responses)

Question 8: How often do you read newsletters, notes, or activity information sent via Procure by your child's teacher or Lacey.

This question was answered by 33 people and received the following percentages for each response:

- 0% never
- 0% rarely
- 26% sometimes (9 responses)
- 74% always (25 responses)

Question 9: The level of communication is...

This question was answered by 33 people and received the following percentages for each response:

- 0% Too little
- 98% Just the right amount (33 responses)
- 2% too much (1 response)

Open ended questions:

10: What do you appreciate most about the EEC?

This question had 25 responses. 40% of respondents answers were focused on Teachers! Some of the individual responses included:

"I appreciate all the thought and care that goes into what the teachers plan and do with the children each day. My child has been thriving since we moved him to the MSUM EEC and is so happy to go to school each day. We feel so grateful to have him at your center! We also appreciate how involved the director is with the children. We love that she knows each family and child and greets us warmly each day!"

"the interaction and communication from teachers/lacey regarding our son is incredible. we have had our fair share of other daycares (in home and centers over the years) and this is the best combination of structure, play, collaboration and care we have ever had"

"The care provided to my child, the focus of social/emotion and fine/grows motor skill development, and the emphasis on learning through play."

"I appreciate the staff the most. They are welcoming and clearly care about the children in their care. I can't imagine where we would be as a family without the teaching and nurturing that goes on at the center."

"The teachers!!! They go above and beyond to make our child's experience the best it can be."

II. What areas could the EEC improve on?

This question was answered by 19 people, most of the answer were "Nothing" or "we love it here" but one theme included:

1. Breakfast options/variety- Unfortunately we can't really change this as we are a part of the Child and Adult Food Care Program (CAFCP) and need to follow their guidelines for breakfast and all meals. Breakfast must include a whole grain (cereal), milk, and fruit. Because of the requirements from the food program this is what our cater will provide. We do encourage the children to eat it each day and understand that it often gets to be repetitive for them 😞.

Thank you for all of the feedback, both positive and negative, it will help us to reflect and grow on our practices. Please let us know if you have any further feedback or questions.

Thank you!!