Student Informal Resolution

For Sexual Misconduct (including Title IX) Matters
Minnesota State
June 16, 2022

1

Agenda

- Informal Resolution
- Informal Resolution Foundations
- Resolution Process
- Possible Outcomes

Informal Resolution

- Common concerns
 - Not serious enough
 - · Doesn't send strong message
 - Pressures individuals to participate
 - Not a true form of justice

3

• Brief introduction

- · Individuals choose informal because it's not formal
 - No live hearing, answering questions with attorneys, etc.
 - · No investigation with detailed sharing
- Individuals want to be involved in deciding the outcome
- They want a stronger sense of agency
- They want the focus on healing from the harm caused
- Don't want the respondent to get in trouble or kicked off campus
- · Retain their rights to change to formal process

Punitive vs. Restorative Lens

Punitive

- System is the expert
- · Focus on authority
- Violations
- Community as spectator
- Harmed party involvement is limited
- Blame, guilt, shame, & Stigma

Restorative

- · System is the facilitator
- Focus on social support
- Harms
- Community as participant
- Harmed party given voice & agency
- Relief, forgiveness, repentance, & closure

5

Informal Resolution Foundations

- Facilitator ≠ Investigator
- Role shift
 - Confidential
 - · Dialogue vs. interview
 - Multipartial vs. impartial
 - Motivational interviewing tenants
 - Partnership
 - Acceptance
 - Compassion
 - Evocation

- Facilitating a negotiated agreement
 - · Acknowledge privilege-informed thinking
 - Engage in judgement-free communication
 - Provide a safe space for parties to express their points of view
 - Center the voices and harm of the involved parties
 - Assist in presenting information to the other party that promotes mutual understanding
 - Seek to help parties identify common interests and outcome(s)
 - Limit personal/institutional interest in possible outcome(s)
 - Rely on the involved parties to determine the outcomes

7

Resolution Process

- Reporting party/complainant Intake
 - Initial information
 - Report
 - Walk-in
 - · Intake conversation
 - Present policy, procedure
 - Discuss supportive measures
 - · Discuss reporting options
 - Sexual Misconduct Matrix

- Complainant asks for informal resolution option
 - Answer questions
 - Explain next steps
- Facilitator assigned, as relevant
- Notice of informal resolution
 - Information about reported situation
 - Respondent given opportunity to voluntarily participate
 - Title IX Coordinator offers meeting to discuss

- Meet with accused student/respondent
 - Provide information regarding report
 - Discuss/offer supportive measures
 - Introduce informal resolution process
 - Answer questions
 - Explain next steps

- Person conducting intake → facilitator?
- Individually: facilitator meets with complainant, meets with respondent
 - Build rapport
 - · Participation agreement, review
 - Dialogue: behavior in question, impact, harm
 - Motivational interviewing re: repairing the harm
 - Draft Resolution Agreement

11

5 Questions – Complainant

- 1. What happened?
- 2. What was going through your mind at the time?
- 3. What's been on your mind since? Has anything been showing up for you or have any new thoughts or feelings surfaced?
- 4. Describe ways this has impacted you? Who/what else may have been impacted or affected?
- 5. In what ways might come of these harms begin to be repaired?

5 Questions – Respondent

- 1. What happened?
- 2. What were you thinking at the time?
- 3. What have you thought about since?
- 4. Who/what was affected and how were they affected?
- 5. How can harm be repaired? What needs to happen to make things right?

13

Possible Outcomes

- Mutual no contact
- Harmed party shares "impact statement"
- Required referral to alcohol and other drug education/counseling
- Required referral to counseling services for shared mental health concern(s)
- Participation in training (offered by MinnSt)
- Facilitated dialogue between both parties
- Creative options

Facilitator Guide

TEMPLATE

15

References

- Jacoby & Gall (2021). "Who SAID harm can't be repaired through informal resolution? Creating restorative and educational learning environments for students accused of sexual misconduct." Presented at NASPA Annual Conference.
- Miller & Rollnick (2013). *Motivational interviewing: Helping people change.*
- Schrage & Giacomini (Eds.) (2009). *Reframing campus conflict:* Student conduct practice through a social justice lens.