

Information & Technology Services Or Telecommunications Emergency

The Disaster Recovery Plan for Information & Technology Services was written and maintained by Technology & Information Services staff. The purpose of this plan is to document actions necessary to recover and resume operation after a disaster, which disrupts central computing, telephone, and/or campus network equipment, facilities or services. The plan assumes that the University will move as quickly as is possible to resume learning and information technology related operations and that support services would be sustained.

If an emergency/disaster situation occurs that disrupts Information & Technology Services facilities, equipment or services, contact the following:

- Computer-related Concerns (“Help Desk”) ----- 477-2603
- Telephone/Voice-Mail Concerns ----- 477-2240
- Information Technology (General #) ----- 477-2603