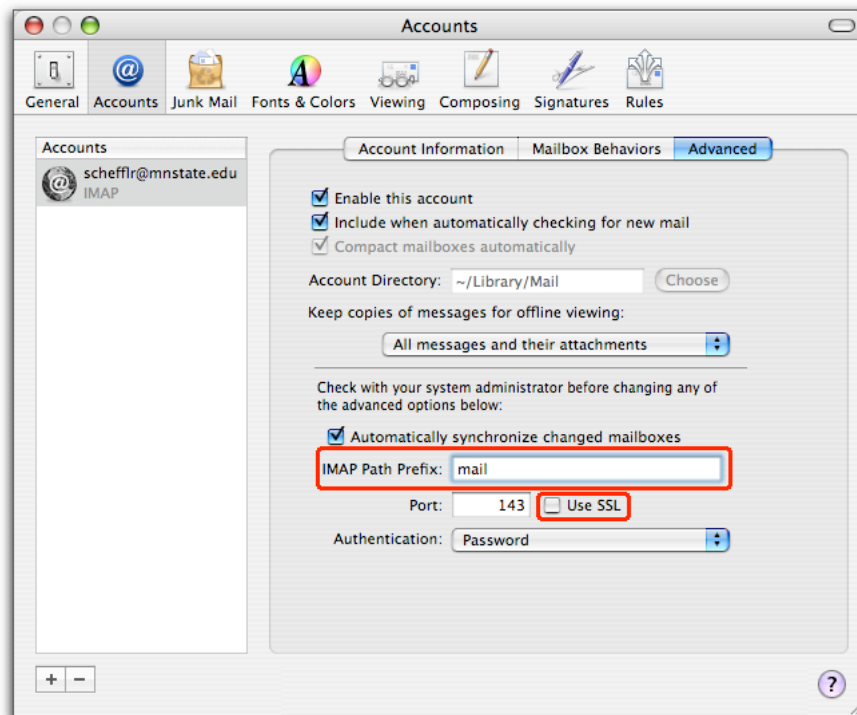


Zimbra Changes for Mac OS X Mail

for Mac OS X 10.3 Panther and 10.4 Tiger Users

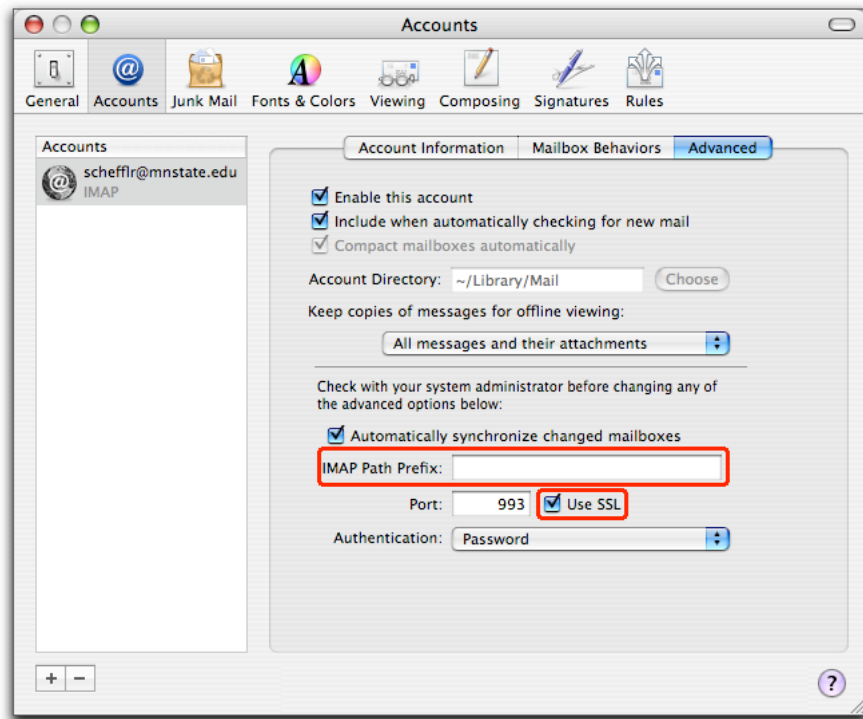


- Step 1:** Open **Mac OS X Mail** (postage stamp icon) and ignore any messages that may pop up about being unable to connect.
- Step 2:** Select **Preferences...** from the **Mail** menu in the menubar.
- Step 3:** In **Preferences**, click on the **Accounts** icon and then select the **Advanced** tab. If you have more than one account make sure to click on the appropriate mnstate account as well. You should see a screen similar to the following:

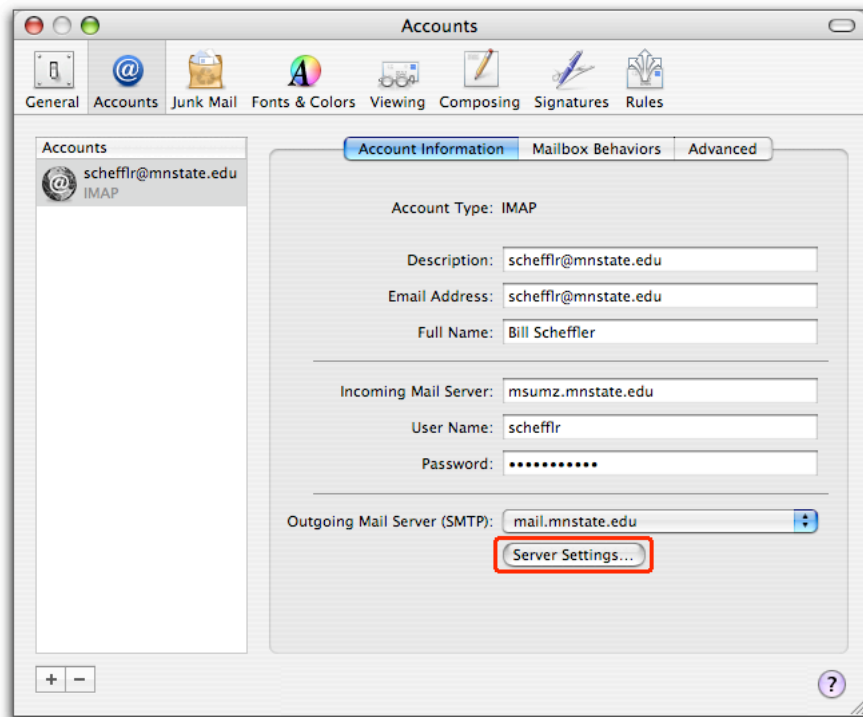


- Step 4:** Make the **IMAP Path Prefix** field blank (remove “*mail*” or “*~username/mail*” from this location) and then check the box that says **Use SSL**. The **Port** field should change from the number *143* to *993*.

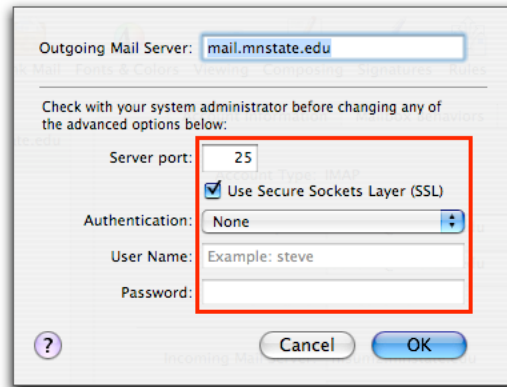




Step 5: Click on the **Account Information** tab and then click on the Server Settings... button as show in the screenshot below.



Step 6: You will see the **Outgoing Mail Server** dialog box. Locate the **Server Port** number, **Use Secure Sockets Layer (SSL)** option, and **Authentication** popup box.

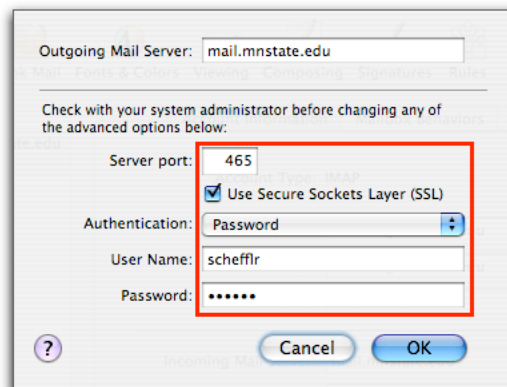


Step 7: Change the **Server port** number from 25 to 465.

Step 8: Click the check box marked **Use Secure Sockets Layer (SSL)**.

Step 9: Change the **Authentication** method from *None* to *Password*.

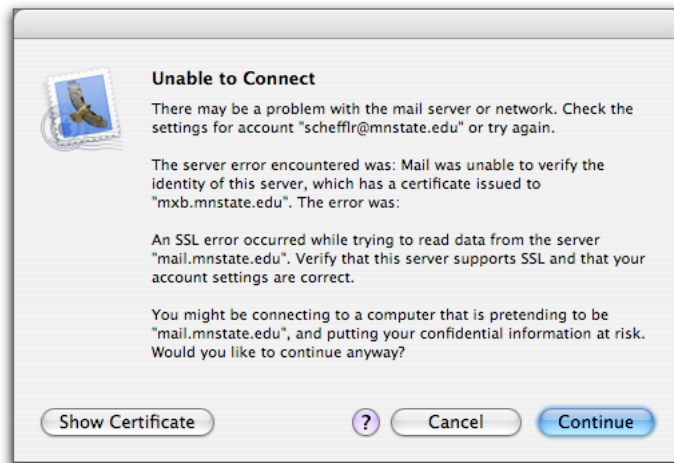
Step 10: Enter your **User Name** and **Password** in the fields provided.



Step 11: Click the **OK** button to close the window and then click the red dot on the top left-hand side of the **Preferences** window. When prompted to save changes click the **Save** button.

Step 12: **Quit Mac OS X Mail and re-open Mac OS X Mail.**

Note: You may see the following warning message appear from time to time. It is a temporary problem we hope to address shortly. Please disregard it and click the **Continue** button when you encounter it. You may see it frequently.



You should be able to send and receive email now. If you make these changes on your University-issued laptop and/or home computer you should now be able to send and receive email from home WITHOUT using the Cisco VPN software you had to use in the past.

If you still cannot login to the Email system contact the Information Technology Department at x2603 for assistance.