



June 5, 2009

Staff - Faculty –

For Your Information – No Action is required

As we continue to battle spam and phishing attacks, we continue to tune in our technical filters to help reduce the number of inappropriate emails, but we also need to better inform all of you when the filters detect potential spam.

To that end, we have just installed another email filter. You will start to see some information tagged to both the subject line AND the body of the email. The information we have added is meant to better inform you when particular emails could be a phishing or spam attack. Keep in mind, not every tagged email is an attack, so you need to review the sender and reply to information so you can determine if the email is legitimate.

We have setup 3 Types of message tagging:

Type 1: Suspected Spam with Warning Filter – Note that [Suspected Spam] has been added to the Subject line and a warning message is added to the top of the email message. Review the contents carefully.

Subject: [Suspected Spam] Organize Your Data: 3D Topicscape Pro, Table Tool

From: [PC World Daily Downloads <pcworld@lm.pcworld.com>](mailto:pcworld@lm.pcworld.com)

Date: 3:00 AM

To: alm@mnstate.edu

*****WARNING***** This section has been added to warn you that this may be a phishing attack. Please remember: The MSUM Information Technology department will never ask for any username and password by email. If you have any questions, please contact the MSUM Information Technology department at 218.477.2603 or support@mnstate.edu.
*****WARNING*****

PCWorld [Newsletter Services](#) | [More Newsletters »](#)

Type 2: Spam Filter – Note that [Spam] has been added to the Subject line only, indicating that the message appears to be spam. Review the contents carefully.

Subject: [Spam] Dinner at Taco Bell - please respond today

Type 3: Suspected Spam Filter – Note that [Suspected Spam] has been added to the Subject line only, indicating that the message is suspected to be spam. Review the contents carefully.

Subject: [Suspected Spam] Simplify Your Life With Free Web Services

Again, if you don't know who is sending to you, and/or you aren't expecting an email from that sender, then simply delete it.

As always, feel free to contact us at 218-477-2603 or support@mnstate.edu

Thanks,

Dan Heckaman, MBA
CIO

Minnesota State University Moorhead
218-477-2300