

National Association for the Education of Young Children Family Survey Results

March 2008

| |
|---|
| 1. 98% of parents say they have a good relationship with their child's teacher and other staff. |
| 2. 98% of parents feel that the teacher takes good care of their child, helps their child learn to get along with others, and is a good teacher. |
| 3. 98% of parents said that their child's teacher often shares information about things happening in the program and wants to know about things happening at home. |
| 88% of parents said they talk with the teacher about their child at least once a week |
| a. 98% of parents received information on the program mission and philosophy of the center |
| b. 100% of parents received information on the rules and expectations |
| c. 100% of parents received information on the procedures for drop-off and pickup and handling emergencies |
| d. 92% of parents received information when their child is exposed to a contagious disease and what to do to protect their child |
| 6. 100% of parents said they receive information in a language that they understand. |
| 7. 90% of parents said their child's teacher asks about things that are important to their family and uses this information to help the child grow and learn. |
| 8. All of the families who speak a language other than English at home: have discussed the language used with the teacher. This question did not apply to 90% of our parents |
| 9. 92% of parents feel they are invited to take part in classroom activities and events. |
| 10. 84% of parents said that when they disagree with how a teacher works with their child, they feel comfortable letting the teacher know and working together to find a solution that works for both of them. |
| 11. 96% of parents are comfortable with what their child is learning and how the child's progress is measured, and feel they have the opportunity to discuss this. |
| 12. 90% of parents know how the program makes sure that information about my child and his or her progress is kept confidential |
| 13. 98% of parents receive written reports about their child at least twice a year. |
| 14. 100% of parents are told about their child's progress in language they understand and in a way that is respectful to them and their family. |
| 15. 59% of parents said the teacher and program work with them to meet their child's individual or special needs and help them get other resources within the community when needed; 37% said it did not apply to their family. |
| 16. 76% of parents feel the program helps them get to know other families in the program and encourages us to support each other. |
| 17. 88% of parents feel they are always welcome at the program and are invited to participate by helping to plan events, being involved in decisions about the program, and taking on leadership roles. |

| |
|---|
| 18. 12% of the families said they were provided with a translator when needed. (However no one has asked for a translator.) |
| 19. 90% of parents feel the program staff helps them learn about community events and resources that can help their child and family. |
| 20. 46% of parents feel the program gives them information to help their child make a smooth transition to kindergarten or first grade; 44% said it did not apply to them. |
| 21. 100% of parents believe the program administrator is an effective leader. |
| 22. 78% of parents feel they have been or will be included in program improvement efforts including a yearly program evaluation. |
| 23. 80% of parents feel when program evaluations are completed, they will receive information about the findings. |
| 24. 98% of parents generally feel respected by the program staff and that their contributions are valued. |
| 25. DOES NOT APPLY -- <i>For families with babies only:</i> The program supports breastfeeding by providing space, storing milk, instructing staff on handling procedures, etc. |
| 26. DOES NOT APPLY-- NO INFANTS AND NO SPECIAL NEEDS <i>For families with babies or children with special nutritional needs:</i> Staff work with me to meet my child's nutritional needs and document for me what my child eats each day. |

